



**Norway experience  
Cooperation on the project**



# Consumer expectations



# Levels of involvement

- Policy
- Delegate at committees meetings
- Member of Working Group
- Member of national mirror committee
- ANEC Working Group
- “Watching and comments”



# Norwegian consumer involvement



Level	Number of consumers
Policy	7
National committee	23
National mirror committee	31
CEN	7
ISO	5
ANEC Working Group	2



# Consumer work in Standards Norway



- Consumer board
- Consumer secretariat
- Funding of secretariat
  - 50 % Ministry of consumers and family affairs
  - 25 % Consumer council of Norway
  - 25 % Standards Norway
- Travel cost



# Consumer strategy

- Choose projects
- Decide level of involvement
- Long term (2-10 years !)
- Be patient
- Be prepared



# Czech model



- Cooperation S S – SN
- Possibilities
- Challenges
- Creating a Czech model
- Meetings in Prague and Oslo

