



AGENDA ITEM 18 REVIEW OF THE COPOLCO WORK PROGRAMME

The ISO Council endorsed the COPOLCO work programme by Council Resolution 43/2012. This information is transmitted to COPOLCO within these working documents and by separate circular.

The attached draft work programme takes into account the progress that has been made over the year 2012 and which was informed by circular letter COPOLCO 01/2013. The work programme at annex is a basis for discussion of a draft to prepare for the following reporting cycle. Comments made at the meeting will be incorporated into a proposal for a new draft of a work programme, to be consulted with COPOLCO prior to submission to the ISO Council.

It is anticipated that some of the decisions taken by COPOLCO during its next meeting will entail changes to the attached work programme, for development during the rest of 2013.

COPOLCO ACTION

COPOLCO is invited to comment on the work programme set out at Annex, with a view to producing a draft to approve for the 2014 reporting cycle.

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Rob Steele

Secretary-General

Your ref.
Our ref. Council 2012

Date 2013-01-17

**TO THE ISO MEMBER BODIES AND
CORRESPONDENT MEMBERS**

Dear Members,

COPOLCO work programme 2013

Council has adopted the following resolution by correspondence endorsing the COPOLCO work programme 2013.

The full resolution reads as follows:

Council endorses the COPOLCO work programme 2013, as set out at Annex to document Council vote 11/2012. [attached].

(Council Resolution 43/2012)

Please let me know if you have any questions.

Kind Regards,

A handwritten signature in black ink, appearing to read 'Rob Steele', with a stylized flourish at the end.

Rob Steele

Enclosure

cc. President
Vice-President (policy)
Vice-President (technical management)
Vice-President (finance)
Treasurer
IEC General Secretary and CEO
COPOLCO members



DRAFT COPOLCO WORK PROGRAMME 2013

Work items	Target date
1 Current items	
1.1 Launch the revision of ISO/IEC Guide 46, <i>Comparative testing of consumer products and related services – General principles</i>	May 2013
1.2 Release a Committee Draft of the revision of ISO/IEC Guide 50, <i>Safety aspects – Guidelines for child safety</i> .	May 2013
1.3 Report on current developments and consider a set of recommendations to address consumer protection issues with counterfeit products	May 2013
1.4 Develop a proposal for an international standard on best practices for agencies handling international remittances.	May 2013
1.5 Develop a proposal for an international standard on consumer needs for information in financial services.	May 2013
1.6 Publish a revision of the Distance-learning module, <i>Consumers and standards: Partnership for a better world</i> .	May 2013
1.7 Align COPOLCO's programme of work with the annual implementation of ISO's Strategic Plan.	May 2013
1.8 Assess and report on current issues with credibility of ISO 9001 certification among consumer stakeholders.	May 2013
1.9 Analyze COPOLCO's priority-setting process for decision-making on new areas of work.	May 2013
1.10 Revise the terms of reference of COPOLCO's working groups	December 2013
1.11 Develop a Committee Draft of the revision of ISO/IEC Guide 74, <i>Technical guidelines for the consideration of consumers' needs</i>	December 2013
1.12 Publish ISO/IEC Guide 51, <i>Safety aspects – Guidelines for their inclusion in standards</i> in cooperation with IEC,	December 2013

2. Standing items

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|--------------|--|----------------------|
| 2.1 | Research, definition and identification of new standards work to address consumer needs, with appropriate engagement of COPOLCO members. | Ongoing |
| 2.2 | Monitoring and promoting awareness and use of ISO/IEC Guides dealing with consumer issues. | Ongoing |
| 2.3 | Information exchange and cooperation in areas of common interest with the ISO Committee on conformity assessment (ISO/CASCO). | Ongoing |
| 2.4 | Organization of workshops and similar events with COPOLCO plenary meetings to explore themes of general concern, and propose appropriate actions. | Yearly |
| 2.5 | Information and actions to support and promote consumer participation in national, regional, and international standardization, including: | |
| 2.5.1 | Publication and circulation of an electronic newsletter to inform members and other interested parties of consumer-related developments in ISO and IEC, and to encourage consumer interest involvement in standardization. | Four issues per year |
| 2.5.2 | Maintenance and updating of the <i>ISO Directory of consumer interest participation</i> . | Ongoing |
| 2.5.3 | Publication of the Annual Report, <i>Consumer priorities in international standardization work</i> . | Yearly (May) |
| 2.5.4 | Promotion of training initiatives for developing countries and economies in transition, with post-event impact evaluation. | Ongoing |
| 2.5.5 | Development of publications and use of social media to promote awareness of standardization as a tool for consumer protection. | Ongoing |
| 2.6 | Implementation of actions to reflect the ISO Strategic Plan. | Yearly |
| 2.7 | Advice to ISO/IEC/TMB Strategic Advisory Groups dealing with horizontal issues such as privacy, security, energy and standards for sustainability. | Ongoing |
| 2.8 | Monitoring of Key Performance Indicators (KPIs) to measure the progress and effectiveness of COPOLCO's activities, initiatives and participation. | Yearly |
| 2.9 | Outreach and orientation for new members and other stakeholders. | Ongoing |