



41ST MEETING OF ISO/COPOLCO – RESOLUTIONS

COPOLCO Resolution 1/2019

Chair's and Secretary's reports

COPOLCO

approves the Chair's and Secretary's report (COPOLCO N454).

COPOLCO Resolution 2/2019

Chair's Group strategic review

COPOLCO

approves the strategic review plan outlined in COPOLCO 458 and its annexes,

approves the written selection criteria for membership to the Chair's Group, to enable balanced and inclusive representation, as discussed at the meeting*,

requests the secretary to contact the membership with information about the process of nomination and membership criteria.

encourages its members to implement the plan.

**the United States abstains (refer to the Plenary minutes).*

COPOLCO Resolution 3/2019

2019 COPOLCO Workshop

COPOLCO

thanks Linda Golodner (ANSI) for reporting on the workshop, *Towards inclusive commerce – what can standards do?*

invites the COPOLCO Secretariat to circulate the report of the workshop to the full membership of COPOLCO for review and comment,

tasks the COPOLCO Chair's Group to consider actions based on the report at its next meeting.

COPOLCO Resolution 4/2019

Consumer participation and training working group (WG3)

COPOLCO

approves the report of the Consumer participation and training working group in COPOLCO N459/2019,

congratulates ISO/COPOLCO, the ISO Capacity Building team and the participating COPOLCO members from African countries for holding a successful capacity-building workshop,

invites COPOLCO members from all countries to join the Consumer participation and training working group to better engage consumers and consumer issues in their work.

COPOLCO Resolution 5/2019

Key areas for consumers (1)

COPOLCO

approves the report of the Key areas working group at N460,

encourages the Key areas working group to work on improving access to its deliverables,

recognizes the usefulness of ISO/IEC Guides,

further encourages the Key areas working group to facilitate their access.

COPOLCO Resolution 6/2019

Key areas for consumers (2)

COPOLCO

expresses its appreciation to key persons for their efforts and vital role in the working group,

invites its members to find key persons for the following areas:

- Food safety
- Mechanical contraceptives
- Road transport
- Road vehicle safety systems

encourages the Key areas working group to address the challenge of finding new key persons,

further encourages the Key areas working group to promote effective involvement of consumer representatives, especially in key areas,

reminds its members to promote nomination of authentic consumer representatives to technical committees.

COPOLCO Resolution 7/2019

Consumer protection in the global marketplace

COPOLCO

confirms Teresa Corbin (SA – Australia) as convenor for COPOLCO WG 5, and Takashi Nakakuki (JISC – Japan) as co-convenor, ad interim,

approves redrafting the NWIP on Marketing to children appearing at Annex to COPOLCO 461,

notes the concerns expressed by the ICC and ICAS-EASA in their letters to the COPOLCO Chair (WG5 N111 and WG5 N112),

invites the Chair to respond to these organizations, requesting more information about the reasons for these concerns,

further invites WG5 to develop the proposal on Artificial Intelligence (WG2 N254) from SCC (Canada),

expresses its gratitude to Bill Dee (SA – Australia) for his long-standing and dynamic leadership of ISO/COPOLCO WG 5.

COPOLCO Resolution 8/2019

Product safety working group – Stuffed articles

COPOLCO

approves the report of the Product safety working group (PSWG) at COPOLCO N462 and its proposed work projects,

supports the proposal for an international standard on Biological and chemical safety of filling materials in consumer products, and

requests the PSWG to develop a NWIP on Stuffed articles.

COPOLCO Resolution 9/2019

Product safety working group (2) – Instructions for use

COPOLCO

approves the proposal to make a gap analysis of the newly-published IEC/IEEE 82079-1, *Preparation of information for use (instructions for use) of products – Part 1: Principles and general requirements*, and

requests the group to submit a progress report for members' consideration at the 2020 COPOLCO Plenary.

COPOLCO Resolution 10/2019

Product safety working group (3) – Managing school trips

COPOLCO

supports the proposal for an international standard on Managing risk/incidents for youth on organized school trips (WG4 N115), and

requests the Product safety WG to develop a NWIP on Safety of school trips.

COPOLCO Resolution 11/2019

Product safety working group (4) – Incident investigation

COPOLCO

asks the COPOLCO Secretariat to launch a ballot for approval of the revised NWIP on Incident investigation (WG4 N119).

COPOLCO Resolution 12/2019

Services for consumers

COPOLCO

approves the report and proposed activity of ISO/COPOLCO WG18 at N483.

COPOLCO Resolution 13/2019

Task group 5 – Sharing economy

COPOLCO

approves the report of ISO/COPOLCO TG5, *Sharing economy* (COPOLCO N465),

notes the recent launch of ISO/TC 324, *Sharing economy*

encourages its members to nominate consumer representatives to ISO/TC 324,

thanks Antonino Serra for his convenorship, and

decides to disband TG5.

COPOLCO Resolution 14/2019

Reports from liaisons and partners

COPOLCO

notes the reports from IEC, CI, OECD/CCP, ANEC, AP-COPOLCO, COPANT, ARSO, ASEAN CCP, and UNCTAD IGE on consumer protection law and policy (N466-N479),

thanks these organizations for their reports.

COPOLCO Resolution 15/2019

Reports from internal liaisons

COPOLCO

notes the reports from CASCO (N470) and DEVCO (N471),

thanks these ISO policy committees for their reports.

COPOLCO Special Resolution 1/2019

Thanks to SAZ

COPOLCO

expresses its deeply felt gratitude and thanks to Standards Association of Zimbabwe and its partner organizations and stakeholders, for their dedicated support, outstanding hospitality and excellent arrangements which contributed to an outstanding 2019 COPOLCO meeting week.

CAG MEMBERSHIP CRITERIA

These are the criteria by which the chair will determine membership should more than 10 P-members apply.

- Initial membership is limited to 10 people resulting from NSB nominations by ISO/COPOLCO P-members
- Membership is open to all ISO/COPOLCO P-members
- When more than 10 P-members have been nominated, the chair decides which members to invite based on various criteria such as representation from developing countries, from consumer organizations, knowledge of and active involvement in consumer matters, and geographical areas where relevant
- When less than 10 P-members have been nominated, the chair can consult with individual members in areas not represented to make up the total of 10 P-members
- Irrespective of the number of P-members the chair can appoint up to 4 additional CAG members to achieve a balance of interests

Guidance for NSBs regarding nomination submissions for this new process:

Nominations will be welcome from COPOLCO P-members including:

- NSB representatives
- COPOLCO National Mirror Committee representatives
- Consumer organization representatives

It is anticipated that nominees have knowledge of and active involvement in consumer matters.